Command for airlines

PROFESSIONAL TRAINING FOR ICAO LEVEL 4 & 5

Command is an English language training course for pilots to reach, maintain and improve on ICAO levels 4 and 5.

Command focuses on the specific language proficiencies that pilots require for safe RT communications and develops the language skills for success in any test of ICAO English language proficiency for personnel licensing.

To minimise disruption to operations and to fit in around pilot rosters, Command is delivered as self-access e-learning with the option of online instructor-led training.

"Web based training ... used in conjunction with live classroom sessions led by a qualified trainer in order to put into practice oral communication and interaction."

ICAO Circular 323 section 1.3.9

Command

THE CHALLENGE

- Pilots at ICAO levels 4 and 5 are re-tested for language proficiency at 3 and 6 year intervals

- Re-testing is stressful, and failures are expensive and disruptive to flight operations

- Marginal language proficiency can lead to inefficiencies and is a potential risk to flight safety

- Routine operations may not provide personnel with sufficient opportunity to maintain their language skills leading to a loss of currency

- Finding professional aviation-specific language training that integrates with individual rosters is challenging.

THE SOLUTION

Command:

- Uses operationally valid content which trains to ICAO levels 4 and 5

- Provides effective language training to support pilots in performing their professional duties

- Provides regular training opportunities to maintain language proficiency and guard against language deterioration

- Allows you to tailor a schedule that fits your operational needs with flexible course delivery options.

Command

Course description

In line with the recommendations of ICAO document 9835 and circular 323, Command focuses on language in a range of non-routine situations in flight and ATC operations from depressurisation to fuel shortage, navaid failure to level busts.

The course is delivered in two parts:

- Stand-alone web-based e-learning which trains listening comprehension, structure and vocabulary; and

- Optional Virtual Instructor-Led Training (VILT) sessions with our team of aviation language professionals which develop the productive and interactive skills demanded by the operational environment. Pilots book sessions to fit in with their individual rosters and personal lives.

Together, e-learning and VILT develop proficiency across all six ICAO criteria – Pronunciation, Structure, Vocabulary, Fluency, Comprehension and Interactions.

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E-LEARNING

24 units of interactive language activities which focus on:

- Listening to plain English in a variety of aviation contexts, from safety briefs and training events to radio interviews, podcasts and discussions

- Listening to non-standard air-ground communications

- Analysis of plain language in radio communications

- Language development and consolidation.

OPTIONAL VIRTUAL INSTRUCTOR-LED TRAINING

One-to-one or group online sessions which focus on:

- Listening to plain English and air-ground communications

- Pair and group language activities with information exchange

- Guided role play of pilot-controller radiotelephony communications including the switch from standard phraseology to plain English and strategies to check, confirm and clarify information and resolve misunderstandings

- Picture description and extended discussion of operational safety-related issues.

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Features and benefits

FLEXIBILITY

Command allows complete flexibility in volume, training hours, duration and delivery.

ZERO DISRUPTION TO OPERATIONS

There is no need for your pilots to stop flying for language training. Command is delivered across time zones to fit in around individual rosters. This saves considerable cost and human resource management.

ZERO TRAVEL

Command allows pilots to undergo language training wherever they are (subject to internet connection). Furthermore, there is no need for instructors to travel to you. This reduces the significant costs associated with traditional classroom training.

ZERO ADMINISTRATION

There is no need for you to administer Command. Pilots complete e-learning and book instructor sessions themselves to fit in around their rosters and personal lives. Once a course is running, Latitude takes care of all course management and administration.

RELEVANT, PROFESSIONAL CONTENT

Command is designed in accordance with ICAO guidelines by aviation and language experts, including an author of award-winning, internationally-published aviation language training courseware. Content is relevant, work-related aviation English designed to improve safety in aeronautical communication and prepare pilots to take any test of language proficiency for personnel licensing.

EXPERT INSTRUCTION

Virtual Instructor-led Training (VILT) is delivered by experienced aviation English language instructors who have a background and professional experience in civil aviation operations.

REGULAR EXPOSURE

Pilots benefit from regular exposure to English which leads to effective learning and guards against language decay.

INTERACTIONS

VILT is delivered in one-to-one or small group sessions which increases interaction between the instructor and pilots when compared to traditional classroom training. This improves learning outcomes.

Command

SPECIFICATIONS

You tell us:

• The number of pilots that require training

• The number of training hours required

• How long your would like the course to be

• When you would like training to begin.

If you would like Virtual Instructor-Led Training, tell us:

• The days of the week and times of day you would like our instructors to be available

• Whether you would like one-to-one or group sessions (up to 4 pilots).

We will then create a tailored training programme to meet your precise specifications.

E-LEARNING

We create a branded e-learning log-in portal through which:

• Your pilots access interactive course content with gradebook; and

• You access the Learning Management System to view progress and download reports (if required).

When you are ready, your pilots begin e-learning and practice listening, vocabulary and structure.

VIRTUAL INSTRUCTOR-LED TRAINING

Individual pilots start booking online instructor-led training sessions via a dedicated booking system on our website. Pilots can change or cancel bookings before the session, giving individuals flexibility and control over their training.

Your pilots join VILT sessions and practise pronunciation, fluency and interactions with our team experienced aviation English language professionals.

REPORTING

We provide a detailed training report to you at the end of the course. Reports include pilot progress and scores in e-learning and (where applicable) attendance and instructor comments on performance in VILT sessions. More frequent reporting options are available on request.

Find out more

To find out about a Command programme for your organisation, email command@latitude-aes.aero.

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About Latitude

Latitude is a British company dedicated to the design, development and delivery of specialist English language training and testing solutions for regulators, air navigation service providers, airlines, aviation training organisations, colleges and universities.

OUR VISION

An aviation industry where there are no language barriers for individuals and where language enables organisations to operate safely and efficiently.

OUR MISSION

To be the best provider of aviation English services. This means:

- To create and distribute the best possible products

- To pursue the highest standards in all that we do

- To treat our customers, partners and staff with integrity.

Command

Latitude

Aviation English Services

www.latitude-aes.aero/command-for-airlines